

# Faculty of Management MAHATMA JYOTIBA PHULE ROHILKHAND UNIVERSITY, BAREILLY

# BBA - II Semester Organisational Behaviour

State Paper code: F010201T -A

MJPRU Paper code: RU-BBA201

# Course outcomes:

- Understanding of knowledge about individual behavior in students.
- Understanding of dyad relationship in students.
- Understanding of behaviour in a group in students.
- Understanding about change in organization and QWL.

#### **UNIT-I**

Introduction: Nature and scope of OB, Challenges and opportunities for OB, Organization Goals, Models of OB, Impact of Global and Cultural diversity on OB.

## **UNIT-II**

Individual Behavior: concept, Personality, Perception and its role in individual decision making, Learning, Motivation, Hierarchy of needs theory, Theory X and Y, Motivation-Hygine theory, Vroom's expectancy theory.

## **UNIT-III**

Interpersonal behavior: Transaction Analysis, The Johari Window, Leadership, its theories and prevailing leadership styles in Indian Organisations.

### **UNIT-IV**

Group Behavior: Definition and classification of Groups, Types of Group Structures, Group decision making, Teams Vs Groups, Contemporary issues in managing teams, Inter-group problems in organizational group dynamics, Management of conflict.

#### **UNIT-V**

Management of Change: Change and Organisational development, Resistance to change, Approaches to managing organizational change, Organisational effectiveness, Organisational culture, Power and Politics in Organisation, Quality of work life, Recent advances in OB.

# Suggested Books:

- 1. Bennis, W.G., Organisation Development
- 2. Breech Islwar, Oragnaistion-The Framework of Management
- 3. Dayal, Keith, Organisational Development
- 4. Sharma, R.A., Organisational Theory and Behavior
- 5. Prasad, L.M., Organisational Behavior

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# **BBA - II Semester Business Finance**

State Paper code: F010201T-B

MJPRU Paper code: RU-BBA202

#### Course outcomes:

- Understanding of Business Finance among the student.
- Understanding about business finance and investment decisions.
- Understanding about financing and dividend decision.
- Understanding of about working capital.

#### UNIT-I

Introduction to Business Finance: Concept of Business Finance and Financial management, Finance functions, objectives of financial management- Profitability vs. Shareholder wealth maximization. Scopes of financial Management and present-value calculation Time Value of Money - Compounding; Discounting.

## **UNIT-II**

Investment Decisions: Capital Budgeting-Payback, NPV, IRR and ARR methods and their practical applications.

### **UNIT-III**

Financing Decision: Capitalization Concept, Basis of Capitalization, consequences and remedies of over and under capitalization, Cost of Capital, WACC, Determinants of Capital structure, Capital structure theories. Capital structure determinants. Leverages: Operating, financial and total leverage.

## **UNIT-IV**

Dividend Decision: Concept & Imp; relevance of dividend decision, Dividend Models-Walter's, Gordon's and MM Hypothesis, Dividend policy-determinants of dividend policy.

#### **UNIT-V**

Management of Working Capital: Concepts of working capital, operating cycle Approaches to the financing of current Assets, Management of different components of working capital.

# Suggested Books:

- 1. Maheshwari S.N., Financial Management
- 2. Khan and Jain, Financial Management
- 3. Singh H.K., Business Finance

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# BBA - II Semester Human Resource Development

State Paper code: F010202T-A

MJPRU Paper code: RU-BBA203

#### Course outcomes:

- Understanding of basic Concept of HRD in Students.
- Understanding of HRD Process & Evaluation in Students.
- Understanding of Potential Appraisal, Job Enrichment, Quality circles in Students.
- Understanding of HRA, Stress Management & Organizational Developments in Students.

## **UNIT-I**

HRD: Concept, importance, benefits and its distinction from HRM, focus of HRD System, Structure of HRD System, Role of HRD manpower. Management Development: Concept, need, management development method, HRD matrix.

**UNIT-II** 

Potential Appraisal: Concept, need, objectives, methods and Obstacles. HRD Process & Evaluation: Training, Meaning, role, assessing needs for training, organizing training programmes, training methods, evaluation of Training.

#### **UNIT-III**

Implementing HRD Programs: Concept of Job Rotation, Training Methods, Coaching & mentoring .Job Enrichment: Concept, Principles, steps for job enrichment, hurdles in job enrichment, making job enrichment effective, job and work redesign. Quality Circles: Concept, structure, training in quality circle, problem solving techniques, role of management, trade union and workers, quality circles in India.

## **UNIT-IV**

HRA: Introduction, scope, limitations, methods. Management of careers. Stress Management: Definition, potential, sources of stress, consequences of stress, managing stress.

## **UNIT-V**

Organizational Development concept & Theories, Organizational culture & workforce diversity, HRD practice in manufacturing & Service Sector. Issue and Challenges of HRD in Cross-cultural environment.

## Suggested Books:

- 1. Dipak Kumar Bhattacharya, Human Resource Management
- 2. Arun Monappa, Managing Human Resource
- 3. P.Subba Rao, Essential of HRM and Industrial Relations
- 4. C.B. Memoria, Personnel Management

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# BBA – II Semester Marketing Theory and Practices

State Paper code: F010202T-B

MJPRU Paper code: RU-BBA204

#### Course outcomes:

- Understanding of basic concepts of Marketing in Students.
- Understanding of Market Segmentation in Students.
- Understanding of Marketing Mix in Students.
- Understanding of Marketing Research in Students.

#### UNIT-I

Introduction to Marketing: Definition, nature, scope & Definition, nature, scope & Definition, nature, scope & Definition, nature, scope & Definition, importance of Marketing Management, Core concepts of marketing: selling concept, production concept, modern marketing concept, societal marketing.

#### UNIT-II

Market segmentation: Concept, basis of segmentation, its Importance in marketing; Targeting: Concept, Types, Importance; Positioning: Concept, Importance, Brand positioning, Repositioning.

### **UNIT-III**

Marketing Mix: Product - Product Mix, New Product development, types of products, Product life Cycle, Branding and packaging, Price - Meaning, objective, factors influencing pricing, Various methods of pricing.

# **UNIT-IV**

Marketing Mix Promotion - Promotional mix, tools, objectives, media selection & management, Distribution Concept, importance, different types of distribution Channels.

#### **UNIT-V**

Marketing Research: Importance, Process & Department of Scope. Marketing Information System: Meaning, Importance and Scope. Consumer Behaviour: Concept, Importance and factors influencing consumer Behaviour.

# Suggested Books:

- 1. Philip Kotlar, Marketing Mgt.(PHI)
- 2. Etzet, Walker, Stanton, Marketing
- 3. Rajan Saxena, Marketing Management

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# Faculty of Management MAHATMA JYOTIBA PHULE ROHILKHAND UNIVERSITY, BAREILLY

# **BBA - II Semester Business Mathematics**

State Paper code: F010203T-A

MJPRU Paper code: RU-BBA205

#### Course outcomes:

- Understanding of basic concepts of Mathematics in Students.
- Understanding of Matrix & its use in Students.
- Understanding of Set Theory in Students.
- Understanding of basics of Differentiation & Integration in Students.

#### UNIT-1

Matrix: Introduction, Square Matrix, Row Matrix, Column Matrix, Diagonal Matrix, Identity Matrix, Addition, Subtraction & Multiplication of Matrix, Use of Matrix in Business, Mathematical Induction.

## **UNIT-II**

Inverse of Matrix, Rank of Matrix, Solution to a system of equation by the ad-joint matrix methods & Guassian Elimination Method.

### **UNIT-III**

Percentage, Ratio and Proportion, Average, Mathematical Series- Arithmetic, Geometric & Harmonic, Simple Interest & Compound Interest.

## **UNIT-IV**

Set theory: Notation of Sets, Singleton Set, Finite Set, Infinite Set, Equal Set Null Set, Subset, Proper Subset, Universal Set, Union of Sets, Inter- section of Sets, Use of set theory in business, Permutation& Combination.

#### **UNIT-V**

Concept of Differentiation and Integration, Maxima and Minima in Differentiation, Application of Differentiation & Integration in Business (No proof of theorems, etc.)

## Suggested Books:

- 1. Mehta & Madnani, Mathematics for Economics
- 2. Mongia, Mathematics for Economics
- 3. Zamiruddin, Business Mathematics
- 4. Raghavachari, Mathematics for Management

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# BBA - II Semester Advertising Management

State Paper code: F010203T-B

MJPRU Paper code: RU-BBA206

#### Course outcomes:

- Understanding advertising as a means of communication.
- Understanding the usage and role of advertising in Business.
- Understanding the reach and effectiveness of advertising as influencen
- Understanding the importance of creativity and planning of advertising in Business.

#### • UNIT-I

Advertising: Introduction, Scope, importance in business, Role of advertising in social and economic development of India: Ethics and truths in Indian Advertising.

### **UNIT-II**

Integrated Communication Mix (IMC)-meaning, importance; process, communication mix-components, role in marketing, Branding-meaning, importance in advertising.

## **UNIT-III**

Promotional objectives – importance determination of promotional objectives, setting objective through DAGMAR approach, Advertising Budget - importance, establishing the budget-approaches to budget allocation.

#### **UNIT-IV**

Advertising Copy-meaning components types of advertising copy, importance of creativity in advertising; Advertising research – importance, testing advertising effectiveness market testing for ads; International Advertising-importance, international Vs local advertising.

# **UNIT-V**

Media planning-importance, Selection of media strategies, media mix. Role & functions of Advertising & promotion Agencies.

# Suggested Books:

- 1. Advertising and Promotion George E. Beich & Michael A. Belch.T.M.H.
- 2. Advertising Management, Concept and Cases Manendra Mohan, TMH
- 3. Advertising Management Rajeev Batra, PHI

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